Leaving conditions uncoded can impact health systems in many ways. Without accurate coding it can be difficult to assess the riskiness of a population and identify high-risk patients. It can also negatively impact reimbursement opportunities. There could be instances where providers are not getting properly reimbursed for how sick their patients are because the patients’ conditions are not being accurately captured.

MedInsight Conditions to Consider identifies patients with chronic conditions that have not been coded in the current performance year—the low-hanging fruit in risk score optimization. Conditions to Consider also goes beyond previously coded conditions and prospectively identifies conditions that may exist for a member but have never been coded. The newly predicted conditions for a member are based on various factors such as their chronic conditions, prescription drugs, and demographic information. It also leverages machine learning analytics in new ways to focus on common comorbidities seen in similar members, uncoded conditions that are being treated by prescription drugs, acute conditions at a higher risk of recurrence, and chronic disease progression. By going a step further and reporting more than just previously coded conditions, Conditions to Consider differentiates itself from other risk optimization tools.

Conditions to Consider makes it easy to prioritize patients by providing a predicted risk score change for each patient. This is the expected change in risk score if the patient’s medical conditions are re-evaluated. Within Conditions to Consider it is possible to drill into each condition that is predicted for a member to see claim-level details and the primary reasons to consider a condition.

A Point of Care Conditions to Consider dashboard is also available. This dashboard provides a one-page PDF for each patient that details the patient’s year-to-date conditions, conditions to consider that have been previously coded, and conditions to consider that have not been previously coded. The Point of Care dashboard could be used in medical office settings. When the provider has a PDF in front of them listing the patient’s conditions, it will offer a helpful reminder of the importance of accurately capturing the patient’s conditions. Patients may have serious conditions that go uncoded for several reasons. The diagnosis code used may not correspond to the HCC that CMS uses in its risk adjustment methodology, or the patient may be taking medication to treat the disease without being coded with it. Knowing that a patient is predicted to have a certain condition but has not been coded with it may improve care planning and patient outcomes.

Uncoded conditions have the potential to greatly affect each patient’s risk score. When a health system is not able to accurately reflect the risk score of their population, they could be losing out on reimbursement opportunities. Conditions to Consider highlights the predicted risk score change for the population to allow users to see what is being left on the table due to uncoded conditions.

Want to learn more? Contact us at milliman.medinsight@milliman.com for more information.