

Kent J. Sacia

Principal, Healthcare Management Consultant



CURRENT RESPONSIBILITY

Kent is a principal and healthcare management consultant with the Seattle office of Milliman. He joined the firm in 1996 and is the principal in charge of Milliman's Technology and Operations practice.

EXPERIENCE

Kent has designed technology systems and operational procedures to increase efficiencies and gain strategic advantages for well over 100 insurance and healthcare entities. He has led the redesign of business processes, developed strategic systems plans, and managed the migration of systems from mainframe to client/server environments. He has also managed the development and implementation of several, large Internet-based systems and has created multiple commercial software products.

Under Kent's guidance, clients have achieved productivity improvements as high as 300% in the processing of medical and dental claims. He has also developed a well-known administrative benchmark and best practice process, called the Degree of Administrative Management, for evaluating and measuring the performance of healthcare operations.

Kent's technical expertise is centered in the design and development of client/server and Internet-based systems. He has extensive experience with enterprise Internet systems and associated privacy and security issues. In addition to technological competency, Kent brings skills in strategy formulation, finance, and product management to clients seeking assistance.

EDUCATION

- Graduate, University of Washington
- MS, Carnegie-Mellon University

