

Reetu Singh

Quality Control Lead
Financial Risk Management



CURRENT RESPONSIBILITY

Reetu is quality control lead at Milliman's Financial Risk Management practice in Chicago. She is involved in the quality control and quality management of various applications and solutions implemented by the practice's Financial Technology group. Her responsibilities include employing a range of QA methodologies to ensure that the developed systems/solutions meet specifications while maintaining integrity and reliability during their development and upgrades. She owns the team's QA process of certifying codes before releasing to end users.

EXPERIENCE

Prior to Milliman, Reetu spent more than five years in quality control and validation of applications. She started her career in IT quality control with Tata Consultancy Services in 2003.

After taking a break from the industry to earn a PhD in Chemical and Biomedical Engineering, she returned to her career as a validation consultant, a position she held at Pfizer, Inc., Vertex Pharmaceuticals, and Abbott at different times. In these positions, she was responsible for quality control of applications used for supporting business processes at pharmaceutical industries to ensure compliance with FDA regulations.

Immediately prior to joining Milliman, Reetu was a validation manager at MedPoint Digital, Inc., which specializes in the development of digital platforms for supporting investigator meetings and site training during clinical trials. During her tenure there, she was responsible for all aspects of the quality management process, development of quality and compliance objectives and initiatives, continuous quality improvement (CQI), and revamping and streamlining the entire validation process to ensure the highest level of product quality and quick turnaround times.

EDUCATION

- PhD, Chemical and Biomedical Engineering, University of South Florida
- MS, Chemical Engineering, Institute of Science, Bangalore, India
- BTech, Chemical and Bio Engineering, National Institute of Technology, Jalandhar, India

